

V: COMMUNITY POLICY

The Management of **Anissa Beach & Village Hotel**, based in Anissaras, Municipality of Hersonissos, Crete, in the context of its actions to ensure a sustainable way of operation of the Hotel & in accordance with the Sustainability Policy it has developed, has formulated the following policy for its interaction with the local community.

The Hotel and its Management are committed to:

- ✓ To respect, support and promote the Cretan culture, the regulations governing the operation of the area where we are based and the preservation of the local environment.
- ✓ To maintain a continuous dialogue with the local community and social actors so that we know their needs and contribute to their progress through responsible behavior.
- ✓ To prioritize the purchase of local products to enhance the economic and social development of the community, provided that they guarantee our requirements regarding quality, price and health and safety criteria. Interaction

Based on these commitments, the company aims to:

- ☞ Training and sensitization of staff on the need to comply with protection measures and the implementation of prescribed work instructions
- ☞ conducting meetings with local community bodies to receive active feedback on issues that concern them
- ☞ Informing all the bodies with which it cooperates and / or is associated about the measures taken by the company in order to inform and sensitize them.
- ☞ informing customers about the measures implemented by the company in order to raise their awareness and encourage them to actively contribute

To achieve these, the company takes the following actions:

- ☞ Implementation of all Greek and international action protocols.
- ☞ Distribution of sponsorships to affiliated entities – organizations.
- ☞ Raising staff awareness about the work of social volunteer groups
- ☞ Offer to local social communities (nursing home, hospitals, cultural communities) with blankets, mattresses, furniture and food
- ☞ Offers and gifts to customers with local products
- ☞ For our food suppliers and technicians we prefer the locals.
- ☞ Most of our employees are residents of the area where the Hotel is located
- ☞ Implementation and certification of international protocols to promote protection actions and contribution to the local community (Travelife)

Staff at all levels of the company are aware of the Policy of the Company and is obliged to contribute to its Implementation.

The Hotel Management is committed to supporting the implementation of the Policy.

01/09/24

The Management